

## LETTER FROM THE DIRECTOR

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This year, the Ohio Department of Public Safety continued its focus on its core mission centered on the values of safety, service and protection. We continued making investments to protect Ohioans, and to protect our own employees.

Ohio showed the world how collaboration, planning and preparation can result in unprecedented safety – and success. The Ohio State Highway Patrol deployed the greatest number of troopers in the division’s history to assist the city of Cleveland during the 2016 Republican National Convention (RNC). For the first-time ever, the Emergency Management Agency supported local efforts to protect the RNC by bringing in 1,500 officers from 18 different states using the Emergency Management Assistance Compact. Due to the Ohio Investigative Unit’s specialized undercover abilities, agents were utilized to work in the crowds during the RNC and be the eyes and ears for the uniformed officers and members of the U.S. Secret Service. Intelligence sharing through Ohio Homeland Security’s Strategic Analysis and Information Center helped support the tactical operations and response during the RNC that resulted in the safest convention in modern history.

Our employees continued their hallmark work to improve community-police relations, which contributed to the positive outcome of the RNC. The Ohio Collaborative Community-Police Advisory Board, in partnership with the Ohio Office of Criminal Justice Services (OCJS), released the 2017 Ohio Collaborative Law Enforcement Certification Public Report. More than 500 agencies employing over 27,000 officers (in all 88 counties, representing 80 percent of all law enforcement officers in Ohio in most of Ohio’s metropolitan areas) are either certified or in the process of becoming certified by meeting standards for the use of force, including deadly force, and agency recruitment and hiring. The Ohio Collaborative and OCJS also launched the “Change Starts Here” public awareness campaign, offered first-time community-engagement grants to communities and law enforcement, and established additional statewide standards for community engagement, implementing body cameras for law enforcement officers, improving law enforcement dispatching techniques and how best to collect data on the use of force and deadly force from officers.

In their efforts to fight the war of drugs, Ohio troopers set three bulk seizure records: 59.5 pounds of heroin in Preble County, 33,230 prescription pills in Wood County, and 26.5 pounds of methamphetamine in Preble County. The Patrol was presented with the Outstanding Opioid Investigative Effort Award from the Drug Enforcement Administration. The national award stems from Operation Loaded Deck, which targeted a large-scale, violent drug trafficking organization affecting the Cleveland area.

Ohio is safer and better because of our collective efforts. We are proud of our many accomplishments and look forward to continuing to make Ohio even safer in the year ahead.



Director John Born  
Ohio Department of Public Safety

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# OHIO STATE HIGHWAY PATROL

The Ohio State Highway Patrol (OSHP) is specifically tasked with patrolling the state’s highways, providing statewide emergency response and support services to Ohio residents and law enforcement agencies, providing security for the governor and other dignitaries and investigating crimes that occur on state-owned and leased properties.

OSHP collaborates with community and safety partners to provide professional law enforcement services focused on deterring crime and promoting traffic safety to improve the quality of life for those we serve.

## Statewide Narcotic Seizures by the OSHP

Contraband Seized (FY17 versus FY16)

Contraband	Amount Seized FY17	Amount Seized FY16	Difference (+/-)	Percent Change (+/-)
Marijuana	3,590	3,886	-296	-8%
Marijuana Plants	737	1,547	-810	-52%
Methamphetamine	150	38	+112	+297%
Heroin	119	138	-19	-14%
Cocaine	613	222	+391	+176%
Crack	5.9	4.2	+1.7	+40%
Opiates	65,665	39,666	+26,000	+66%
Stimulants	2,696	3,352	-655	-20%
Depressants	7,065	16,447	-9,382	-57%
Hallucinogens	10,761	87	+10,674	+12269%
Other Pills	5,666	5,855	-189	-3%

## OSHP Statewide Summary

(FY17 versus FY16)

Activity	FY17	FY16	Difference (+/-)	Percent Change (+/-)
Enforcement Stops	597,751	642,295	-44,544	-7%
Non-Enforcement Stops	841,740	876,123	-34,383	-4%
Warnings	456,560	467,846	-11,286	-2%
Motorist Assists	224,702	229,948	-5,246	-2%
Crashes Investigated	65,092	66,031	-939	-1%
OVI Enforcement	25,823	26,228	-405	-2%
Driving Under Suspension Enforcement	36,632	38,272	-1,640	-4%
Aggressive Driving Enforcement	40,544	60,002	-19,458	-32%
Seat Belt Enforcement	124,130	126,265	-2,135	-2%
Commercial Vehicle Enforcement	31,523	33,693	-2,170	-6%
Vehicle Defect Notifications	119,378	129,891	-10,513	-8%
Motor Vehicle Inspections	4,766	4,495	+271	+6%

Case Investigations Initiated	11,825	10,858	+967	+9%
Felony Arrests	5,298	4,973	+325	+7%
Felony Warrants Served	1,310	1,437	-127	-9%
Misdemeanor Summons Issued	14,409	14,496	-87	-1%
Misdemeanor Warrants Served	5,133	5,652	-519	-9%
Drug Violations	14,360	13,622	+738	+5%
Identity Theft Enforcements	148	150	-2	-1%
Response to Resistance Cases	981	860	+121	+14%
Weapons Violations	841	666	+175	+26%

## Significant Events

- The Ohio State Highway Patrol deployed the greatest number of troopers in the division's history to assist the city of Cleveland during the 2016 Republican National Convention.
- Personnel of the Highway Patrol took the reins on a new statewide program called Ohio ASSIST (Aiding Safety Services with Incident Survival Techniques), which works with safety service partners to provide follow-up care and resources to safety service personnel.
- Ohio Drug Recognition Experts received digital tablets connected to a statewide database of impaired driving statistics, which revolutionized their efforts to combat Ohio's illegal drug epidemic. Every DRE in Ohio can easily enter searchable points of data into a statewide system and view data from every agency using the DRE program.
- Troopers set 3 bulk seizure records: 59.5 pounds of heroin in Preble County, 33,230 prescription pills in Wood County, and 26.5 pounds of methamphetamine in Preble County.
- The Ohio State Highway Patrol was presented with the Outstanding Opioid Investigative Effort Award from the Drug Enforcement Administration. The national award stems from Operation Loaded Deck, which targeted a large-scale, violent drug trafficking organization affecting the Cleveland area.
- Wireless access points were deployed to all Patrol posts, eliminating the need for troopers to manually connect cruisers to hitching posts for dash camera video uploads. The wireless system allows troopers to transfer video files from the vehicles to the post in a more efficient manner.
- On March 24, 2017, the largest academy class to graduate from the Ohio State Highway Patrol took the oath of office in front of family, friends and Ohio dignitaries at the Patrol's Training Academy.

## 5 Minutes for Life Teaches Teens to Avoid Drug Use

*5 Minutes for Life* centers on Ohio State Troopers, Ohio National Guard members and local law enforcement talking for five minutes with student leaders, such as student-athletes, student council members, and band leaders about responsible decision-making, leadership and encouraging those in their peer group to live a drug-free lifestyle. This educational campaign aims to reduce and ultimately eliminate drug use among students.

Following the presentations, student role models are encouraged to spread the message within their school using the 5 Minutes for Life key points. 5 Minutes for Life represents a tangible way for students and athletes to contribute to a safer Ohio. It's only five minutes for the rest of their life.

<i>5 Minutes for Life</i>	2016-2017	Program Total
Students	59,070	147,144
Presentations	272	968
Ambassadors	702	2,565

## Fiscal Services

In FY17, the department managed 15 grants awarded by:

- Ohio Traffic Safety Office
- Ohio Office of Criminal Justice Services
- Public Utilities Commission of Ohio
- Federal Motor Carrier Safety Administration
- National Highway Traffic Safety Administration

The total amount of awards in the federal fiscal year was \$15,388,753.

## Accreditation

### Ohio Collaborative

The Ohio State Highway Patrol adopted and implemented state standards established by the Ohio Collaborative Community-Police Advisory Board in September 2016. The Patrol is one of over 520 agencies employing over 27,000 officers in all 88 counties of Ohio that are either certified, or in the process of becoming certified.

### Commission on Accreditation for Law Enforcement Agencies

In addition to the Ohio Collaborative accreditation, the Patrol welcomed assessors from the Commission on Accreditation for Law Enforcement Agencies on March 27-29, 2017. The team assessed all aspects of the Patrol's policies, procedures, management, operations, and support services.

## Traffic Records Coordinating Committee

The Traffic Records Coordinating Committee submitted its FFY 2017 - FFY 2021 Strategic Plan in the fall of 2016. In December 2016, the Executive Council held its annual meeting to discuss project highlights and accomplishments of the prior year. The Council is represented by Director Born of the Ohio Department of Public Safety, Director Wray of the Ohio Department of Transportation, Administrative Director Buenger of the Supreme Court of Ohio, and Chairman Haque of the Ohio Public Utilities Commission. Electronic citations continues to be a priority of the committee. To date, more than 1,300 grant-funded in-car printers were distributed to local law enforcement agencies to help ease the cost of transitioning to electronic citations. In the spring of 2017, OSHP worked with information technology to implement a new help ticket system to assist the large increase in new users.

## Ohio Traffic Safety Office

### House Bill 388, “Annie’s Law”

In April of 2017 House Bill 388, “Annie’s Law,” was passed by the Ohio General Assembly and signed into law by Governor John R. Kasich with an effective date of April 6, 2017. This Bill enacts several changes to OVI law in the State of Ohio, including changes to the installation and monitoring of ignition interlock devices. The Ohio Traffic Safety Office has fully adopted and implemented this new statewide program under its supervision. The program will have oversight on the approval of all ignition interlock devices manufactures and the installation of those devices in vehicles throughout Ohio.

### GRANTS Plus

A new “GRANTS Plus” automated tracking system was successfully implemented within the Ohio Traffic Safety Office. The new system will better serve all of grant recipients by providing a more efficient grant applications process for submissions, easier claim processing and a more efficient, user friendly system for tracking both Selective Traffic Enforcement Program (STEP), and Impaired Driving Enforcement Programs.

### Drug Recognition Experts

There are currently 215 Drug Recognition Experts throughout 110 different law enforcement agencies in Ohio.

## Fatality Analysis Reporting System /Traffic Statistics

The Fatality Analysis Reporting System /Traffic Statistic section provides and promotes the Ohio Law Enforcement Information System to external agencies to increase electronic crash and e-Citation submissions. This provides quicker and more reliable data. The section is working with IT to develop a new process of reporting provisional fatality data. This will simplify the reporting and provide more accurate preliminary fatality data. A temporary reporting process has been implemented utilizing a revised form. Also, the section is currently in process of revising the Ohio Crash Report (OH-1) to meet national standards established by National Highway Traffic Safety Administration. The Model Minimum Uniform Crash Criteria 5<sup>th</sup> edition will be released at a Traffic Records Coordinating Committee conference in August 2017.

## Ohio Investigative Unit

The Ohio Investigative Unit is an OSHP component that employs fully-certified, undercover peace officers to investigate violations of liquor and tobacco laws, as well as food stamp fraud. OIU enforcement agents have criminal jurisdiction and serve as the sole law enforcement agency in the state with the power to administratively cite a liquor permit premise before the Liquor Control Commission.

### Highlights

- Republican National Convention: In July of 2016, agents were requested to assist the Cleveland Police Department and the United States Secret Service during the Republican National Convention. OIU agents and the Secret Service agents provided the counter surveillance for the entire detail.
- Ohio Investigative Unit closes long-term investigation with search warrant, numerous charges:  
<http://publicsafety.ohio.gov/links/MR2017/Jan.20-cincy.pdf>

- Agents issue drug charges against bar in Struthers:  
<https://content.govdelivery.com/accounts/OHOSHP/bulletins/19094b6>
- OIU charges adult entertainment club for drugs, sexual solicitation:  
<https://content.govdelivery.com/accounts/OHOSHP/bulletins/1921d02>
- Cleveland bar charged in large scale case involving receiving stolen property, food stamp and drug violations:  
<http://publicsafety.ohio.gov/links/MR2017/oiu-Feb6-Cleveland-1.pdf>
- OIU concludes criminal enterprise investigation:  
<https://content.govdelivery.com/accounts/OHOSHP/bulletins/190558d>
- OIU executes gambling search warrant in Reynoldsburg:  
<http://publicsafety.ohio.gov/links/MR2017/oiuMarch20-Reynoldsburg.pdf>

For more information on OIU, including statistics, visit: <http://www.oiu.ohio.gov/>

## OHIO BUREAU OF MOTOR VEHICLES

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The Ohio Bureau of Motor Vehicles is responsible for the examination and licensing of Ohio’s drivers, registration of motor vehicles, maintenance of driver and vehicle records, enforcing motor vehicle blocks and suspensions, issuance of motor vehicle dealer and salesperson licenses and collection of motor vehicle registration, permissive tax and International Registration Plan revenue. Committed to moving Ohio forward, the Bureau of Motor Vehicles is continuing to make services more convenient, efficient and cost-effective by utilizing new technologies and embracing legislative initiatives. With the theme, “meeting our customers’ needs where they are, not where we are,” the Bureau of Motor Vehicles invariably strives to increase customer service satisfaction levels.

### Leading Accomplishments

#### Website

The recently redesigned Bureau of Motor Vehicles public facing Internet site continues to evolve as a flagship website model for ODPS with many enhancements added since the January 2016 debut. A new government access only component has been added for government entities to transact business online and online services continue to expand with new features.

#### Live Chat

The live chat feature provided on the public facing BMV website continues to service the public with staff engaging in nearly 3,000 chats each week. A chat vendor will be utilized to provide chat services to customers beginning July 2017, who will provide many technological enhancement capabilities to increase productivity and efficiency.

#### Reinstatement Processing Center

The Reinstatement Processing Center received and processed 148,557 requests from July 2016 through March 2017. In February 2017, a new process was implemented to expedite the time it takes internal staff to complete reinstatement transactions. Documents faxed by deputy registrars are now captured and converted directly into digital files over the network where they are stored into an electronic workbasket repository.



## Credit/Debit Cards Accepted for Payment of Services at Deputy Registrar License Agencies

Deputy registrar license agency businesses began accepting credit/debit cards for payment of motor vehicle-related services in July 2016. Data compiled from the first year indicates that approximately 17 percent of the business conducted at license agencies was paid by credit/debit card.

## Portable Driver Simulator Systems

The Bureau of Motor Vehicles began developing simulators that simulate 'real driving' conditions. The simulators will be developed for and administered to first-time drivers. The simulation test will help determine the applicant's understanding and ability to exercise ordinary and reasonable control of a standard type four-wheel vehicle. We will launch the pilot in July 2017.

## Automated Title Processing System Rewrite Project

Title Support staff completed an immense amount of training and testing in the new Automated Title Processing System to ensure a smooth transition to the upgraded functionality. The changeover process began December 29, 2016, and the new system was available for use by the County Clerks once office hours resumed for them the following week.

## Ohio Public Licensing Access through Electronic Services Online Fleet Renewal

To eliminate the complexities of affixing registration stickers unique to specific vehicles, leasing dealers with fleets can now receive validation stickers without specific license plate numbers listed. Instead, the word "Fleet" is displayed along with the expiration date.

## Driver Examination Knowledge Testing in Deputy Registrar License Agencies

Expansion of the number of deputy registrar license agency locations offering driver license knowledge testing continues. There are presently 19 locations offering class D and motorcycle knowledge tests with additional locations to be added.

## Driver Exam Services

The Bureau of Motor Vehicles, in collaboration with Opportunities for Ohioans with Disabilities, implemented a pilot program for hearing impaired customers applying for a Commercial Driver License.

## Fake ID Real Consequences

Development of this new campaign continues with assistance from the Office of Visual Communications. The Fake ID Real Consequences campaign continues with outreach training to local, state and federal law enforcement agencies on identifying counterfeit Ohio BMV credentials.

## Outreach, Community Engagement and Accolades

- Investigator Amanda Butler received the Ohio Auto Theft Investigator Association 2016 Law Enforcement Investigator of the year award.

- In February 2017, Bureau of Motor Vehicles Investigators Daniel Fahner, Robert Gallo and Sean Rizor were recognized for their efforts with the Vehicle Theft and Fraud Unit at the Superintendent’s Awards of Excellence Ceremony at the Ohio State Highway Patrol Academy.
- Bureau of Motor Vehicles Investigations completed 131 separate fraudulent document training sessions combined addressing 924 deputy registrar and law enforcement personnel throughout Ohio.
- The Bureau of Motor Vehicles continues to work in collaboration with ODRC and other re-entry organizations throughout the state to provide driver license reinstatement information to inmates and ex-offenders currently under driver licenses suspension. Inmates, who qualify, are able to obtain a class D and/or CDL license prior to release. They can transition faster into jobs after release and reduce recidivism.
- The Reinstatement Offices along with the Driver License Suspensions Section has partnered with numerous re-entry organizations throughout the state in order to provide driver license reinstatement information to Ohioans currently suspended and provide statewide education training pertinent to current and past legislation, driver license reinstatement processes and procedures and Law Enforcement Automated Data System (LEADS) interpretation to all Ohio Courts and law enforcement.

## Bureau of Motor Vehicles Statistics

Category	Statistic Name	Statistic
BMV Records	Total BMV Record Requests (Driver, Vehicle Registration, and Title)	108,952
Driver License	Driver Licenses Issued	2,294,047
	Identification Cards Issued	412,481
	Commercial Driver Licenses Issued	114,160
	Total Driver Licenses, Commercial Driver Licenses, & ID Cards	2,820,688
	Temporary Instruction Permits	312,157
	CDL Temporary Permits	19,257
	Medical Certification Transactions	98,435
	Number of Active BMV Reinstatement Fee Payment Plan Customers	31,793
	Number of Customers Set Up on Reinstatement Fee Payment Plans	16,643
	Vehicle Registration	Vehicle Registrations Issued - OPLATES
Revenue - Vehicle Registrations Issued - OPLATES		\$69,739,279
Vehicle Registrations Issued - Interacting Voice Response (IVR)		0
Revenue - Vehicle Registrations Issued - IVR		\$0.00
Total Vehicle Registrations - OPLATES and IVR		1,122,304
Revenue - Total Vehicle Registrations - OPLATES and IVR		\$69,739,279
Total Vehicle Registrations Issued		11,985,186
Vehicle Registration (VR) Late Fee Transactions		299,787
Revenue - VR Late Fee Transactions		\$149,894
Special Plates Issued		406,639
Personalized (Non-Logo) Issued		318,137
Initial Reserved (Non-Logo) Issued		101,653
Deputy Registrar Services		New Voters Registered by Deputy Registrars
	Total Collected for Save Our Sight Fund	\$2,108,940
	Total Collected for Second Chance Trust Fund	\$864,393
	Out-of-State Inspections	179,995
Driver Exam Services	Class D Operator Written Tests	397,685
	Class D Operator Driving/Skills Tests	505,964

	CDL Written Tests	148,267
	CDL Driving/Skills Tests	42,576
	Motorcycle/Motorcycle Endorsement (MC/M2) Written Tests	59,018
	MC/M2 Driving/Skills Tests	6,112
	Total Examinations	1,159,622
Reinstatement Offices	RRO - On-Site Customers Served	195,260
	RRO - Reinstatement Fees Collected	\$9,476,641
	RRO - Off-Site Customers Served	38,809
	RRO - On-Site Documents Processed	140,761
	RRO - Documents Processed from Workbasket	70,052
Telephone Calls	Calls Answered by Telecommunications	748,984
	Calls Answered by Vehicle Registration/Titles	174,012
	Calls Answered by Field Services	196,349
	Total Calls Answered by BMV	1,119,345
Internal Agencies & Reinstatement Offices	BMV Internal Agencies and Reinstatement Offices Transaction Totals	3,442,855
	Revenue - BMV Internal Agencies and Reinstatement Offices Transaction Totals	\$265,382,872
Deputy Registrar Services	Total Deputy Registrar Transactions	16,220,167
	Revenue - Total Deputy Registrar Transactions	\$626,446,881
Total Transactions	Total Combined (Deputy Registrar & BMV) Transactions	19,663,022
	Revenue - Total Combined (Deputy Registrar & BMV)	\$891,829,753

## OHIO EMERGENCY MANAGEMENT AGENCY

The Ohio Emergency Management Agency coordinates activities to mitigate, prepare for, respond to and recover from disasters – both natural and man-made. Ohio EMA works closely with local, state, federal and non-governmental partners to bring resources for recovery and support to Ohioans impacted by disaster. The four phases of emergency management – response, mitigation, recovery and preparedness – create the foundation of a successful system. The system fosters resiliency, preparedness and capability at all levels.

### 2016 Republican National Convention

Ohio Emergency Management Agency, utilizing the Emergency Management Assistance Compact, brought in more than 1,500 state police from several jurisdictions to help provide security for the 2016 Republican National Convention in Cleveland. Emergency Management Agency partnered with the Federal Emergency Management Agency, the U.S. Secret Service, ODPS and local governments to ensure the safety of delegates and visitors to the 2016 RNC.

### State Disaster Relief Program

Ohio EMA revamped the [State Disaster Relief Program \(SDRP\)](#) which provides financial assistance to local governments and eligible non-profit organizations impacted by disasters. SDRP has been in existence since 1985 to benefit Ohio communities.

## Radiological/Nuclear Detection Program

Ohio EMA is leading an initiative to engage federal, state, and local agencies to address the risk posed by the threat of radiological and nuclear terrorism through a coordinated Radiological/Nuclear Detection Program. The program was developed to deter, detect and resolve the hazardous handling and/or unauthorized attempts to import, possess, store, develop or transport illicit radiological/nuclear material within the State of Ohio.

## Ohio Mall Active Shooter Tabletop Exercise Toolkit

Ohio EMA, in conjunction with Ohio Private Investigator Security Guard Services, has developed the Ohio Mall Active Shooter Tabletop Exercise Toolkit. Active shooter mall exercises were held with various Ohio malls. [The Mall Active Shooter Exercise Toolkit](#), introduced in January 2017, has been downloaded 235 times in 40 states and seven countries.

## Elected Official's Guide to Emergency Management

Ohio EMA produced and distributed [The Elected Official's Guide to Emergency Management](#) to Ohio's Congressional and legislative leaders. Elected officials can be a valuable asset to their communities by having a clear understanding of how government responds during disasters and emergencies. The guide covers the role of elected officials, phases and components of the emergency management system and the types of emergency declarations.

## Ohio Emergency Management Agency Regional Open Houses

Ohio EMA held a series of open houses in recognition of the inaugural year for Ohio EMA's new regional offices. Director John Born and EMA Executive Director Sima Merick spoke to tremendous turnouts of county EMA directors and other partners, including local elected officials, sheriffs, fire chiefs, public health and private sector supporters, all helping celebrate the first anniversary of the new [EMA regional offices](#) in Findlay, Parma, Jackson and West Chester.

## Ohio Emergency Management Agency Watch Office

Ohio Emergency Management Agency's new 24/7/365 [Watch Office](#) produced more than 800 reports referencing 320 incidents in Ohio during the past year. Additionally, the Watch Office provided support for numerous state and local exercises with scenarios ranging from hazardous materials, to active shooters, to earthquakes impacting nuclear power stations.

## PRIVATE INVESTIGATOR AND SECURITY GUARD SERVICES

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Private Investigator Security Guard Services licenses and regulates companies that provide investigation or security services. The division's mission is to maintain a standard of excellence for the private investigator and security guard industry. Private Investigator Security Guard Services promotes public safety by verifying companies are insured and operated by people with appropriate experience and training. Private Investigator Security Guard Services also facilitates the Ohio Private Investigation Security Services Commission of twelve appointed officials representing the industry, law enforcement and the general public.

## Licensing and Registration

The Licensing and Registration Unit is responsible for licensing Ohio private investigators and security services companies and for registering their employees and subsequent annual renewals.

- 841 licensed companies
- 22,682 registered security guards and private investigators including 2,781 firearm bearers
- 105 qualifying agent examinations were given
- 112 qualifying agents and staff attended one of the twelve informational seminars

## Enforcement

The Enforcement Unit investigates complaints involving allegations of registration and/or renewal violations or unlicensed activities, in addition to compliance audits and unannounced security guard checks.

- 113 complaints received
- 55 new cases assigned to investigators
- 25 cases closed
- 1,454 unannounced security guard checks
- 268 law enforcement contacts
- 25 criminal complaints filed
- \$125,602 paid in settlements for civil violations

## Customer Service

New off-site testing locations were selected for qualifying agents taking the required licensing examination. The exam was proctored at 31 sites in 19 states including five locations around Ohio, making it more convenient and affordable for those applicants to acquire a license in Ohio with PISGS.

“Safer Ohio Standout” was unveiled as an opportunity for licensees to recognize employees who go above and beyond in their job duties to contribute to a safer Ohio. The “Safer Ohio Standout” recognizes good work and encourages engagement on our Facebook page.

## Safety

- PISGS met with Jennifer Davis of Ohio Homeland Security to assist her in writing a Field Analysis Report (FAR), which will be distributed regionally to law enforcement and discuss and analyze the recent active-shooter and terrorism cases with a connection to private security guards.
- FY17 saw an increase in criminal charges against companies providing unlicensed security, and for the first time, a person was convicted of a felony.
- PISGS staffed the EOC during the RNC and compliance checks were conducted at 51 local hotels.
- Compliance checks were conducted at most dignitary visits, the Bruce Willis film shoot in Granville, the Arnold Sports Classic and the Memorial Golf Tournament.
- PISGS attended six of Homeland Security’s monthly classified briefings to stay abreast of security issues and coordinate efforts with other agencies.

## Training

- PISGS provides an Informational Seminar which teaches licensees how to manage their regulatory responsibilities through the PISGS online system. Attendance continues to grow as we've redesigned the course from primarily being a punishment for companies with enforcement problems to a resource to prevent violations.
- The online Anti-Human Trafficking training became available on the PISGS webpage and 136 guards and investigators have successfully completed the training.
- The ILO Workshop has been attended by 65 guards/investigators this fiscal year.
- PISGS worked with EMA to develop the Active-Shooter Tabletop Exercise Toolkit, which went live in January 2017.

## Outreach

The purpose of outreach has been to inform the public of the importance of hiring only licensed security. Many people are unaware that state law requires security services providers to be licensed, and that operating without a license is not only a crime, but a potential threat to public safety. Outreach was also done to all HUD agencies across the state to determine which agencies contracted with private security for their properties. PISGS then followed up with compliance checks at these properties by our enforcement unit investigators. We have responded to current events by doing outreach to pharmacies after a string of armed robberies; to homeless shelters after numerous violent acts occurred; and to Jewish centers after increasing threats of violence.

## OHIO EMERGENCY MEDICAL SERVICES

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The Division of Emergency Medical Services (EMS), in conjunction with the State Board of Emergency Medical, Fire, and Transportation Services (EMFTS) and the Firefighter and Fire Safety Inspector Training Committee, is responsible for:

- Establishing training and certification standards for fire and emergency medical services personnel
- Accreditation of EMS and chartering of fire training programs
- Oversight of Ohio's trauma system
- EMS grant program administration, providing funding for training, equipment, and research
- Emergency Medical Services for Children (EMSC) program coordination
- Licensing of Ohio's medical transportation services
- Coordination of the Regional Physician Advisory Boards
- Collection and analysis of data submitted to the EMS Incident Reporting System and the Ohio Trauma Registry.
- Conducting administrative investigations involving possible violations of Ohio Revised Code Chapters 4765 and 4766

A physician active in the practice of emergency medicine and selected by the EMFTS Board serves as the state medical director, advising the division and the EMFTS Board with regard to adult and pediatric trauma and emergency medical services issues.

## EMS Education

The primary focus of Ohio EMS education is to assure a workforce of well-trained, certified EMS providers to serve Ohio citizens. The division regulates 84 accredited institutions that offer EMS training for initial certification and more than 560 approved organizations that provide EMS continuing education offerings. The division conducts a site visit for both initial and renewal applications for accredited institutions and approved continuing education programs. The division conducted 19 site visits of accredited EMS training institutions and 148 site visits of approved continuing education programs in FY 16-17.

On December 20, 2016, EMS Education rolled out the new EMS Management software modifications. These modifications will allow schools to register courses and students more accurately and in less time than in the past. For more information, visit: [www.ems.ohio.gov/education.aspx](http://www.ems.ohio.gov/education.aspx).

## Fire Service Education

The division approves the delivery of firefighter, fire safety inspector and instructor training required for certification through the training institution chartering process. There are 56 chartered institutions offering fire service training for certification to practice in Ohio. The division conducts a charter review including a site visit for both initial and renewal charter requests. Charter reviews are conducted to ensure course offerings and facilities meet the educational standards established through the Revised and Administrative Codes. Twenty-five site visits were conducted in FY 16-17. For more information, visit: [www.ems.ohio.gov/education.aspx](http://www.ems.ohio.gov/education.aspx).

## Continuing Education

To assure that Ohio has qualified and well-trained EMS and fire service providers, certificate holders are required to complete continuing education in order to renew their certifications every three years. The division's Education Section conducts approximately 3,000 EMS/fire services certification renewal audits annually.

## Testing

The division administers state certification examinations for firefighters, fire safety inspectors and instructors. The written portion of the certification examination process is conducted via a web-based testing system operated by the department. Examinations are administered by chartered fire training programs and accredited EMS training programs with approval by the division. In FY 16-17, the division, through chartered fire training programs and accredited EMS training programs, administered 1,413 written examinations, testing 4,166 students.

## Certifications

In December, 2016, an improved online initial application system was implemented for EMS providers. All applicants who have completed courses for emergency medical responder, emergency medical technician, advanced emergency medical technician, and paramedic through an Ohio EMS-accredited training institution now have access to the online application. Once the school's program director validates that the applicant has successfully completed the course of training and has passed the NREMT exam, the student is granted access to the online application system. For more information, visit: [www.ems.ohio.gov/certifications.aspx](http://www.ems.ohio.gov/certifications.aspx).

## EMS Certifications

There are 41,429 active EMS-certified providers in Ohio including emergency medical responders, emergency medical technicians, advanced emergency medical technicians and paramedics. The division also certifies 4,974 EMS instructors who must hold a current provider certificate or be licensed in Ohio as a registered nurse, physician assistant or physician.

### Active EMS Providers

	2016*	2017*
Emergency Medical Responder (EMR)	2,288	2,211
Emergency Medical Technician (EMT)	19,245	19,149
Advanced EMT (AEMT)	1,944	1,943
Paramedic	17,947	18,126
<b>TOTAL</b>	<b>41,424</b>	<b>41,429</b>

\*As of June 30

### Active EMS Instructors

	2016*	2017*
<b>TOTAL</b>	<b>4,703</b>	<b>4,974</b>

\*As of June 30

## Fire Services Certifications

Ohio is home to 39,903 state-certified firefighting personnel, including firefighters certified at three levels (volunteer firefighter, firefighter I, and firefighter II). The division also certifies 10,205 fire safety inspectors who are required to hold a current fire safety inspector certificate to provide fire prevention services. In addition the division certifies 4,622 fire instructors who must hold a current firefighter or fire safety inspector provider certificate to be eligible to teach firefighter and fire safety inspector training courses.

### Active Firefighters and Fire Safety Inspectors

	2016*	2017*
Volunteer Firefighters	11,540	11,028
Firefighter I	5,155	5,173
Firefighter II	23,597	23,702
<b>TOTAL FIREFIGHTERS</b>	<b>40,292</b>	<b>39,903</b>
Fire Safety Inspectors	10,080	10,205

\*As of June 30

### Active Fire Instructors

	2016*	2017*
<b>TOTAL</b>	<b>4,603</b>	<b>4,622</b>

\*As of June 30

## Investigations

The Office of Investigative Services is responsible for conducting all administrative investigations involving possible violations of Ohio Revised Code Chapter 4765, and the rules promulgated thereunder, pertaining to EMS providers, firefighters, fire safety inspectors, EMS and fire instructors, EMS accredited and approved training institutions and chartered fire training institutions. Additionally, the Office of Investigative Services is responsible for investigating possible violations of Ohio Revised Code Chapter 4766, and the rules promulgated thereunder, pertaining to the licensing of medical transportation organizations, ambulances, ambulances, mobile intensive care units, and air medical service organizations. For more information, visit: [www.ems.ohio.gov/enforcement.aspx](http://www.ems.ohio.gov/enforcement.aspx).



## Investigatory Cases

	2016*	2017*
# of Cases — EMS Investigations	447	476
# of Cases — Medical Transportation Investigations	16	28
# of Cases — Fire Investigations	354	322
TOTAL CASES OPENED	817	826

\*As of June 30

## Grants

The purpose of the grant program is to improve and enhance EMS and trauma patient care in the state by providing grant funds to eligible applicants. There are five types of grants available from the division. The EMS grant award year consists of a two-award funding cycle, and begins on July 1 and concludes June 30 annually. The amount awarded for each category is determined by the Ohio EMFTS Board and by the amount of funds available from seat belt fines collected during the award year. At the close of the Priority One and Supplemental Funding application period, the EMFTS Board, through EMS Grants Administration, received 653 Priority One Training and Equipment Grant applications, with 110 completing the Supplemental Funding portion of the application. For more information, visit: <http://www.ems.ohio.gov/grants.aspx>.

FY17-18 Awards	# Grants Awarded	Amount Awarded
Priority 1	651	\$2,223,422.00
Supplemental Funding	15	\$351,903.00
Priority 2	1	\$75,000.00
Priority 4	2	\$92,974.00
RFPs	2	\$113,589.00

## Research and Analysis

The Research and Analysis Section oversees data submitted to the Emergency Medical Services Incident Reporting System (EMSIRS) and the Ohio Trauma Registry. In the past year, the division collected data on more than one million EMS runs made by 793 EMS agencies and medical record data for more than 61,000 trauma patients admitted to 163 hospitals. More than 5.8 million records are at the disposal of the EMFTS Board for system oversight and research.

## Statewide Trauma System

Ohio has a legislated trauma system which ensures seriously-injured people get to the right hospital, in the right manner, in the right amount of time. For more information, visit: [www.ems.ohio.gov/trauma-system.aspx](http://www.ems.ohio.gov/trauma-system.aspx).

## Emergency Medical Services for Children

The Emergency Medical Services for Children (EMSC) program is a federally funded initiative designed to ensure children receive the very best emergency care the EMS system can provide. EMSC is a broad network of services including injury prevention, accessing EMS, ambulance services, emergency room services, hospital services and rehabilitative services. Dr. Naa Allotey, EMS Medical Director for Akron Children's Hospital Medical Center, has served as the EMSC Partnership Grant Project Director since November 2014. For more information, visit: [www.ems.ohio.gov/emsc.aspx](http://www.ems.ohio.gov/emsc.aspx).

## Medical Transportation

The Medical Transportation Section is charged with licensing private non-emergency medical transportation service organizations (ambulette), emergency medical service organizations (ambulance and mobile intensive care units (MoICU)) and air medical service organizations regulated by Chapter 4766 of the Ohio Revised Code. This is done through yearly inspection, certification and licensure of all services, vehicles and satellite stations. The Medical Transportation section, with the assistance of 20 part-time contractors, inspects and licenses approximately 480 services and 3,700 vehicles throughout the state each year.

The following inspections were conducted in FY16-17:

Medical Transportation Service Type	# of Services	# of Vehicles
Air Services	17	79
Ambulances (ALS/MoICU)	104	1,641
Basic Life Support (BLS)	16	45
Ambulettes (wheelchair vans)	321	1,744

For more information, visit: [www.ems.ohio.gov/medical-transportation.aspx](http://www.ems.ohio.gov/medical-transportation.aspx).

## State Medical Director

Dr. Carol Cunningham serves as the state medical director in a contract employee capacity. In addition to her work with the EMFTS Board and the Division of EMS, Dr. Cunningham has actively served on several state-level committees including the Active Shooter Response ad hoc committee, a multi-organizational committee tasked to create a rescue task force model in Ohio in the mission to save lives; the EMS Technical Assistance Team for the preparedness planning before and during the Republican National Convention; and the Pediatric Coalition, a multi-agency committee led by the Ohio Hospital Association. She served as a guest instructor on the role of public health and EMS in homeland security for the Center for Homeland Security & Defense's master's program, is the EMS medical director representative on the National EMS Advisory Council, and continues as the co-principal investigator for the second edition of the National Association of State EMS Officials' National Model EMS Clinical Guidelines.

## OHIO HOMELAND SECURITY

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The mission of Ohio Homeland Security is to analyze and share information, increase awareness, reduce vulnerabilities, and develop strategies to prevent, prepare for, and protect against acts of terrorism and other threats to public safety. To accomplish this mission, Ohio Homeland Security works with federal, state, and local partners across disciplines to increase homeland security capabilities in Ohio.

## Information Sharing

The Strategic Analysis and Information Center (SAIC) is Ohio's primary fusion center actively engaged in providing timely, accurate and actionable intelligence to a wide range of traditional and non-traditional public safety and homeland security partners across all levels of government. The SAIC monitors all domestic and transnational terrorism, cyber terrorism, financial crimes, watch-listing, and chemical, biological, radiological, nuclear, explosives (CBRNE) activities in Ohio and nationwide.

In July 2016, the Fusion Center relocated and consolidated with the EMA Watch Office and OHSP Hub prior to the Republican National Convention (RNC) in order to streamline operations, offer greater collaboration with partners and thus increase safety for all citizens.

The SAIC deployed personnel and covered the Republican National Convention in July 2016. The analysts monitored activity, coordinated with local, state, and federal partners to ensure no threats came to the presidential nominee, his associates, or any of the civilians attending the convention. Analysts conducted threat assessments, processed tips regarding suspicious activity/persons in the vicinity of the RNC, watched for threats to the candidate and the public, and suspicious package alerts, passed the information to the proper authorities, and helped keep the RNC one of the safest political events in modern time.

On September 1, 2016 the previous fusion center location and the future OHS Cyber Center was dedicated in memory of former Executive Director Richard C. Baron. The Cyber Center, which was a longtime vision of the late Richard C. Baron, is being developed with the primary mission of enhancing the state's cyber-security measures and to combat cyber-terrorism.

The SAIC is involved in multiple community outreach programs that educate our citizens, law enforcement, fire department personnel, and business owners, on cyber security, suspicious activity reporting, the See Something Say Something campaign, and the safer school initiative, to ensure a safer Ohio.

The fusion center monitored activities following the Manchester Arena bombing and authored a joint product regarding how the Manchester bombing could teach us here in Ohio, how to change/alter/make better our security at venues, to ensure that an attack like in Manchester doesn't happen here.

The fusion center analysts participated in Ohio Department of Public Safety full scale exercise, which took place on June 13, 2017, to provide ODPS agencies with an opportunity to evaluate current plans, policies, and procedures for a response to a multi-level, coordinated terrorist attack effecting the nation.

## Intelligence Liaison Officer Program

This past year, 294 new Intelligence Liaison Officers were trained and added to the network now totaling 1387 statewide. 320 of the ILOs have attended at least one of the 12 Initial ILO Workshops. The inclusion of additional disciplines such as Education, Public Health, Military, Corrections, Transportation and Emergency Management has proven to increase information sharing as well as increase the statewide network of personnel.

## SkyWatch Observation Towers

In 2014 the Infrastructure Protection Unit began providing on-site assistance to local partners during large-scale special events. IP Unit staff deployed SkyWatch observation towers to assist local authorities in recognizing and reporting suspicious activities during large-scale events. Some examples of tower deployments include the Arnold Sports Fest, Whitehall 4th of July, and the Fulton County Fair.

## Scrap Metal Program

ORC§4737 requires that scrap metal dealers register with the state of Ohio annually and report daily transactions. OHS was tasked with developing, maintaining and providing the information technology platforms necessary to meet the

requirements of the new law. These platforms include the registration database, the daily transaction database and the statewide Do Not Buy List(s). Registration became a legal requirement on January 1, 2013. Currently, there are 320 registered scrap dealers within the state.

As of June of 2017, there are approximately 5.1 million transactions in the Daily Transaction Database. The Daily Transaction Database mandates that every scrap dealer business provides written and photographic records of every business transaction required by law. Because of this, law enforcement are able to use the Database to review previous transactions that in many cases uncover stolen items, or solve an ongoing case. This database continues to result in dozens of arrests every year around the state including cases where individuals have stolen from critical infrastructure resulting in hundreds of thousands of dollars in damages and lost property.

Ohio Homeland Security maintains the Do Not Buy List on the Communication and Information Management System. Scrap Dealers are also required to check each potential customer/seller that enters their business through the Do Not Buy List. If the prospective customer/seller has been convicted of a misdemeanor offense, they cannot conduct business at a scrap yard for three years from the date of their conviction. For felony convictions, the time period is six years. The current number of individuals on the Do Not Buy List exceeds 255,000 as of June 2017.

The Infrastructure Protection Unit (IPU) works directly with local partners to produce alerts and bulletins on specific incidents of thefts through the Communication Information Management System (CIMS). In 2017 IPU forwarded 28 Institute of Scrap Recycling Industries to all Ohio scrap yards. The IPU also produced 37 bulletins for local law enforcement which resulted in the arrest of suspects and recovery of stolen property.

## Explosive Detection Canine Program

As part of the Explosive Detection Canine Initiative, OHS provided an explosive-detection canine to eight state universities. These canines were placed throughout the state to respond to bomb threats at Ohio universities and their surrounding communities. They also have supported large events statewide and are available to local law enforcement upon request at no cost to the agencies. In FY17, the OHS Explosive Detection Canine has planned for or completed 21 deployments to date. These deployments have been supporting universities and agencies such as the Ohio University commencement, deploying and returning units of the Ohio National Guard, and giving presentations to elementary schools about the use of specially trained dogs assisting law enforcement and fire service agencies. They also supported large events such as the Arnold Classic and private gatherings such as “Rock on the Range” music concert.

## Safer Schools Initiative

As a part of the Governor’s Safer Schools Initiative and supported by changes to the Ohio Revised Code through House Bill 487, Ohio Homeland Security in partnership with the Ohio Department of Education (ODE) reviewed and evaluated school safety plans to increase the security of education facilities. SAIC infrastructure protection specialists and contract personnel took part evaluating over 5,200 Ohio school plans as a part of this initiative. The Safer Schools Initiative was tasked with conducting outreach to schools that were required to submit a safety plan, and then assist those schools with resources they need to develop required documents in concert with local partners such as police, fire, and emergency management officials. After each school uploads their required documentation per the Ohio Revised Code, OHS IP staff conducts a formal evaluation based upon a uniformed assessment tool known as the GAT, or Gap Analysis Tool. Results of the evaluations are then sent through a joint OHS/ODE online system and schools are

automatically notified of their results, complete with recommendations from their assigned evaluator, in order for every school in Ohio to become fully compliant with Ohio law regarding their emergency management plans.

Ohio schools have access to a free statewide tip line 844-SAFER-OH (844-723-3764) that allows students, staff, parents, and other interested parties the ability to report suspicious/unsafe activity in an anonymous format. This also includes the ability to text tips into the same line which may be the desired medium/format for many students. Tips that are received by dedicated analysts are then collected, reviewed, analyzed, and disseminated based upon the need in each call. Assistance is provided to local schools, students, parents, and responders by Threat Assessment and Prevention analysts, Ohio Homeland Security, and the Ohio Department of Education.

OHS IPU staff has worked with ODE staff to create guidance and resources for schools to meet the annual emergency management tests and drills requirements under the Ohio Revised and Administrative Code

## Ohio Public Private Partnership

Ohio Public Private Partnership expanded its regional concept which increases relationships with local organizations that have interest in the surrounding community and also share common risks, hazards or emerging threats. OP3 helps Ohio strengthen our response and resiliency to incidents affecting these communities and regions. Thus far the Northeast, Northwest, South, and Central regions have been established through a grass roots approach and four well attended regional conferences.

The IPU has also become involved with the Ohio Public and Private Partnership which is charged with starting and fostering the public and private partnership. Webinars, tours, and meetings regarding the OP3 and Ohio Homeland Security have been conducted with private sector partners whenever the opportunity arises to strengthen those relationships.

There are currently over 475 OP3 member organizations participating in the program, an addition of 170 during FY17, an increase of 65 percent. For more information, visit: <http://www.homelandsecurity.ohio.gov/op3.stm>

## OHIO OFFICE OF CRIMINAL JUSTICE SERVICES

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Through research, technology, grants administration and programmatic initiatives, the Ohio Office of Criminal Justice Services (OCJS) serves a wide variety of agencies committed to reducing and preventing crime across Ohio, including law enforcement, courts, corrections and victims. OCJS serves as the state criminal justice planning agency and performs criminal justice planning for Ohio. OCJS administers over \$21 million in state and federal criminal justice funding annually; develops justice system public policy; collects and analyzes crime data, evaluates programs, develops technology, training and products for criminal justice professionals and their communities. OCJS also helps save lives and reduce injuries on Ohio's roads through the training initiatives offered by the Motorcycle Ohio Program and the Driver Training Office.

## Ohio Collaborative Community-Police Advisory Board

The Ohio Collaborative Community-Police Advisory Board (Ohio Collaborative) was created by Executive Order by Gov. Kasich on April 29, 2015. The 12-person board continues the work of the Ohio Task Force on Community-Police Relations and established, for the first time in Ohio history, statewide standards for law enforcement agencies.

In 2017, the Ohio Collaborative continues to meet quarterly and has finalized standards for community engagement, implementing body cameras on active officers, improving law enforcement dispatching techniques and how best to collect data on the use of force and deadly force from agencies.

On March 31, 2017, the first annual Ohio Collaborative Law Enforcement Certification Public Report was released. The report showed that over 500 agencies are either certified or in the process of becoming certified by meeting those standards that will help improve community-police relations. Seventy-nine (79) percent of Ohio's population, including all 88 Ohio counties, is served by an agency engaged in the certification process. Law enforcement agencies provided documentation to demonstrate compliance with the Ohio Collaborative Community-Police Advisory Board's first two standards, Use of Force/Use of Deadly Force and Agency Employee Recruitment and Hiring.

On May 1, 2017, the Ohio Collaborative and the division launched the second phase of the *Change Starts Here* campaign, a multi-media marketing and education campaign to raise awareness about community-police relations in Ohio. For information, please visit [changestartshere.ohio.gov/](http://changestartshere.ohio.gov/).

In June 2017, Ohio will award another round of Community-Police Relations grants to community and law enforcement groups. The primary purpose of the grants is to enhance the relationship between the community and law enforcement with each project receiving up to \$40,000. More information on the Ohio Collaborative can be found at: [www.ocis.ohio.gov/ohiocollaborative/](http://www.ocis.ohio.gov/ohiocollaborative/).

## Human Trafficking

Through the leadership of Governor John R. Kasich's [Ohio Human Trafficking Task Force](#), a multi-cabinet agency response created by Executive Order in March of 2012, ODPS is changing the landscape of Ohio's response to trafficking. In 2017 and 2018, the Governor's Ohio Human Trafficking Task Force will focus on supporting effective prevention programs, expanding the state's capacity to protect and empower victims and survivors and strengthening the resources available to prosecute traffickers. In June 2017, the Governor's Ohio Human Trafficking Task Force announced that the Ohio Investigative Unit has formed regional human trafficking interdiction working groups to help youths and adults who may be potential victims and connect them to service providers. Comprehensive information on specific policy priorities and agency progress to date can be found in the [2017 Governor's Ohio Human Trafficking Task Force Report](#).

## Driver Training

The Driver Training Program licenses and regulates statewide training programs for novice drivers, persons with disabilities, commercial motor vehicle drivers, mature drivers and juvenile and adult remedial programs. The Program develops rules and regulations for new driver education programs, maintains the statewide novice and juvenile curriculums, and provides and oversees training for owners, managers, supervisors and instructors. In April 2017, the online Basic Instructor Course for Class D, Online, and Disability instructors went live, and 30 prospective instructors have enrolled in the online course. There are currently 100 brick-and-mortar schools licensed for the abbreviated adult training course throughout Ohio. To do this, Driver Training developed the Bridging the Gap course to train current schools on the new program. There have been 62 people trained in this course. In collaboration with Information Technology, a new form of communication with stakeholders was developed. The Bulletin Board is accessible through the Driver Education and Training System (DETS) and will ensure the licensed stakeholders have direct access to important communications sent out by the department.

## Law Enforcement Services

The Law Enforcement Services section is responsible for working with law enforcement agencies to provide updates, share best practices, review grant applications, conduct programmatic monitoring and oversee the Ohio Incident Based Reporting System (OIBRS). More than 575 Ohio law enforcement agencies, covering approximately 80 percent of the population, report crime statistics through OIBRS. This section is also involved in the Ohio Collaborative Law Enforcement Agency Certification process, providing guidance and support for law enforcement agencies as they work through the process, and reviews compliance documentation. In March 2017, OCJS released an updated version of its OIBRS Data Collection and Submission Specifications manual. This update includes the specifications for law enforcement agencies to be able to electronically report use of force reports through the OIBRS program. These specifications use the FBI's Use of Force data collection program guidelines as the foundation. Software systems used by law enforcement agencies and the state's system are now in the process of updating so this data can be reported electronically to OCJS.

## Motorcycle Ohio

Motorcycle Ohio (MO) is the state's motorcycle safety and education program. MO provides motorcycle rider courses for beginning and experienced riders, as well as instructor courses. MO addresses impaired operation, motorist awareness and motorcycle licensing through public information and educational campaigns and related activities. Beginning in 2017, MO in partnership with the motorcycling community, ODPS, ODOT and educational experts and other safety stakeholders, developed, tested and executed its own MORE Basic Rider Skills course. For more information, visit: [www.motorcycle.ohio.gov](http://www.motorcycle.ohio.gov).

## Policy and Research

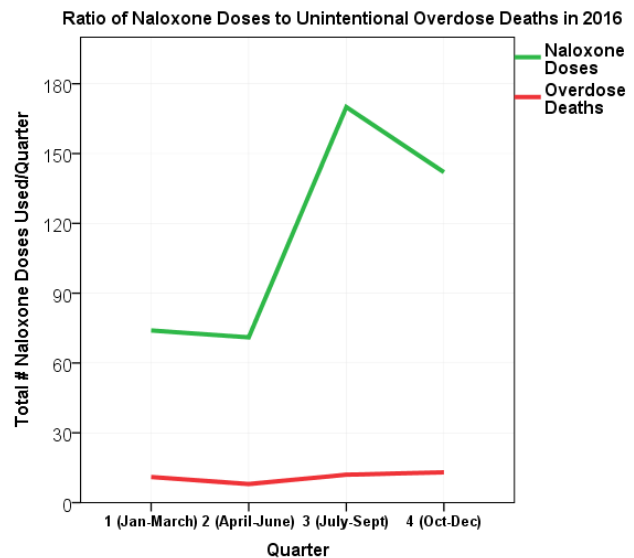
Building on the strength of rigorous and timely research, the Policy and Research Section identifies criminal justice needs, evaluates the effectiveness of existing programs and designs innovative initiatives to address the many justice issues affecting Ohio communities. The Section serves as the state's Statistical Analysis Center (SAC) and the Family Violence Prevention Center (FVPC) is located within the section. For more information, visit: [ocjs.ohio.gov/policy\\_research.stm](http://ocjs.ohio.gov/policy_research.stm).

## Heroin Partnership Project

The Heroin Partnership Project is a collaboration of federal, state, and local partners jointly addressing the impact of heroin and other opiates in Ross County. The partnership aligns the efforts of traditional and nontraditional criminal justice entities from courts, corrections, treatment, enforcement, and education on three goals: (1) Preventing opiate overdose deaths, (2) Treating opiate-addicted individuals and reducing opiate-related crime, and (3) Preventing opiate addiction with education and interdiction. The initiative applies criminal justice tools that have proved successful in related contexts to the heroin epidemic. OCJS is documenting partnership successes for future statewide replication. Beginning in 2016, the Partnership implemented several local interventions to stabilize opiate overdose death rates. These include a Post-Overdose Response Team (PORT), comprised of law enforcement, health, and treatment representatives. PORT visits the homes of overdose survivors within a week, providing support and encouragement, and linking addicted individuals and their family members to services if needed. PORT members also reinforce the

importance of substance abuse treatment adherence to addicted individuals, and gathers critical information to help direct the Partnership's efforts.

Ross County also created the Jail Case Manager position at the county jail. The screens inmates for substance use disorders, facilitates medication-assisted treatment before release, provides jail-based treatment services, and links inmates to community-based treatment upon release. Three active drug courts complement these efforts: the Common Pleas, Family Dependency, and Chillicothe Municipal Court have all implemented drug courts within the last few years. One way the Partnership monitors the success of their efforts is by tracking monthly counts of overdose deaths and naloxone use, countywide. There is some evidence that their efforts were successful. During 2016, dealers introduced fentanyl into Ross County's illicit drug trade. Consequently, county naloxone doses more than doubled from approximately 75 in the first and second quarters, to 165 in the third quarter. Nevertheless, the number of overdose deaths remained stable throughout 2016 at ~15 overdose deaths each quarter. During the fourth quarter of 2016, naloxone usage had dropped to 140. The Partnership will continue to focus on opiate overdose prevention and addiction treatment until the project year ends in June 2017. The next project year will focus more closely on community prevention goals.



## Ohio Crime Victimization Survey

The Policy and Research section partnered with the Applied Research Center of Miami University to develop and administer the 2016 Ohio Crime Victimization Survey. All of Ohio's crime data are currently obtained from law enforcement reporting systems. Though these data provide important information about crime in Ohio, other crime data sources are needed because many crimes are not reported to law enforcement. The Ohio Crime Victimization Survey (OCVS) was developed to address this need by gathering information about crimes against persons, property and cybercrime. These data are designed to supplement data that are reported to law enforcement in order to provide a more complete understanding of crime in Ohio. The full report can be found here:

<http://www.publicsafety.ohio.gov/links/ocjs2016OhioCrimeVictimizationReport.pdf>.

## OFFICE OF ADMINISTRATION

The Office of Administration supports all divisions of the Ohio Department of Public Safety (ODPS) through services provided by Business Services, Fiscal Services, Human Resources and Information Technology (IT).

### Business Services

The Law Enforcement Support Office completed the 2017 Auto Choice purchasing program with 11 orders for 16 vehicles at a cost of \$427,450. The office also coordinated the transfer of approximately 32,929 vehicles from the Department of Defense to Ohio law enforcement agencies. For more information, visit: <http://ohioleso.ohio.gov/>



Minority Business Enterprise purchases (set-aside and participation efforts combined) achieved 25.34 percent (21.09 percent set-aside) for FY17. For more information, visit: <http://publicsafety.ohio.gov/links/DPA0014.pdf>

## Fiscal Services

The Tax Distribution section participated in the Technical Advisory Committee for the “Recommendations and Strategies for IRP Truck Licensing Impacts for Ohio Counties” study under the Ohio Department of Transportation’s Ohio Research Initiative for Locals (ORIL) program. This was published in February 2017, and is accessible here: <https://ntl.bts.gov/lib/60000/60900/60905/14615.pdf>.

Tax Distribution also completed revenue distributions totaling over \$500 million to 2,294 Ohio municipalities and townships and Ohio’s 88 counties. This revenue is comprised of motor vehicle registrations license and permissive tax revenue and is used to build, maintain and improve Ohio’s roads and bridges. Tax Distribution also distributed over \$83 million to 58 foreign jurisdictions (47 states, 10 Canadian provinces and the District of Columbia). This revenue was collected as a result of the International Registration Plan for apportioned commercial truck licenses. Finally, Tax Distribution distributed over \$2 million in special license plate to more than 100 colleges, universities, sports organizations and non-profit organizations.

Revenue Management was highly involved in the roll-out of credit card acceptance at over 190 Deputy Registrar locations. This program has been a significant success, providing convenient and secure payment options for customers. During the first year of the program, over 2 million credit card transactions were processed resulting in the collection of over \$113 million in revenue collections for the State of Ohio.

Revenue Management also saw an increase of 63 new Lienholder Accounts in FY2017, bringing the total number of businesses participating in Ohio’s Electronic Lien and Title (ELT) Program to a record high of 704. In FY2017 the ELT program managed the electronic processing of over 135,000 title lien transactions which are processed by Ohio’s Clerks of Courts. Over \$2 million in title fees was collected on behalf of and sent to the Clerk of Courts during this period using the ELT Program.

## Human Resources

The Workforce Administration section of the Human Resources Office developed and implemented tests for various positions in the department, as well as moved to electronic based testing (FastTest) vs. paper/pencil. There has been collaboration with Private Investigator Security Guard Services and Ohio State Highway Patrol, and both areas are now active users of the system. The Labor/EEO section developed and rolled out a new policy and procedure system and conducted DPS’ first-ever Employee Engagement survey. Within the last annual cycle, more than 200 Public Safety managers enrolled in the LEAD Ohio series of courses that included sessions in DISC Behavioral Styles, Labor Relations, Communicating for Results, Goal Setting, Evaluating your Employees, Coaching, Appreciating our and Leadership Skills for Supervisors. The Office also hosted ODPS’ second annual Public Service Career Fair (exceeded year 1 participation by 100+). Major web-based projects included: EMA “Any Responder” for all emergency responders at disaster incidents; EMA “Damage Assessment” instruction for those performing these tasks after disasters; OCJS Driving instructor “basic instructor” training; and Highway Patrol aerial drone training and testing.